

Hyderabad Race Club (Races Live Streaming)

Live Streaming Subscription Help Guide

Subscription Fees – 1,000/- Rs

Click on hydraces.com → watch live

Website: <https://live.rhpsl.com/>

Live Streaming Subscription Guide

Welcome to the Live Streaming platform. Follow the steps below to create your account, verify your email, subscribe, and start watching live horse racing.

Step 1 – Visit the Website

Open your web browser and visit:

<https://hydraces.com> → Click Watch Live

<https://live.rhpsl.com/>

Click **Register** if you are a new user.

Step 2 – Create Your Account

Fill in the registration form with the following details:

- First Name
- Last Name
- Email Address
- Password
- Confirm Password

Password Requirements

Your password must contain:

- Minimum 8 characters
- At least one number

- At least one special character

After entering all details, click **Create Account**.

Step 3 – Verify Your Email

After registration, a **6-digit verification code** will be sent to your registered email address.

1. Open your email inbox.
2. Locate the verification email from RHPSL.
3. Enter the 6-digit code.
4. Click **Verify Email**.

If you do not receive the email:

- Check your Spam/Junk folder.
 - Wait for the countdown timer.
 - Click **Resend Code**.
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Step 4 – Log In

Once your email is verified:

- Click **Log In**
- Enter your registered Email Address
- Enter your Password

You will now be logged into your RHPSL account.

Step 5 – Purchase a Live Streaming Subscription

Select the subscription plan available for live streaming.

Click **Subscribe** or **Buy Now**.

The secure Razorpay payment window will open.

Step 6 – Enter Contact Details

Before payment, enter:

- Mobile Number
- Email Address

Click **Continue**.

Step 7 – Choose Your Payment Method

Razorpay supports multiple payment methods including:

- UPI
- UPI QR Code
- Credit Card
- Debit Card
- Net Banking
- Wallets

Select your preferred payment option.

(Screenshot 4 – Payment Screen)

Step 8 – Complete Payment

Follow the instructions provided by your selected payment method.

Examples:

UPI

- Scan the QR Code using your preferred UPI App
- OR
- Enter your UPI ID

Card

Enter:

- Card Number
- Expiry Date
- CVV

- OTP (if required)

Net Banking

Select your bank and complete authentication.

Once payment is successful, your subscription will be activated automatically.

Step 9 – Start Watching Live Racing

After successful payment:

- Return to the RHPSL website.
 - Log in if required.
 - Select the **Live Streaming** section.
 - Enjoy uninterrupted live coverage of race meetings.
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Subscription Tips

- Use the same email address for registration and payment.
 - Keep your login credentials secure.
 - Ensure a stable internet connection for the best viewing experience.
 - Supported on desktop, laptop, tablet, and mobile browsers.
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Frequently Asked Questions (FAQ)

I did not receive the verification email.

- Check your Spam or Junk folder.
 - Wait for the timer to expire.
 - Click **Resend Code**.
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My payment was successful, but I cannot access the stream.

- Log out and log back in.
- Verify you are using the same registered email address.
- Allow a few minutes for payment confirmation if necessary.

Which payment methods are supported?

The platform supports:

- UPI
- UPI QR
- Credit Cards
- Debit Cards
- Net Banking
- Wallets

via Razorpay's secure payment gateway.

Is my payment secure?

Yes. Payments are processed through the secure Razorpay payment gateway using industry-standard security measures.

Need Assistance?

If you experience any issues with:

- Registration
- Email Verification
- Payment
- Subscription Activation
- Live Streaming Access

Please contact the RHPSL Support Team with the following information:

- Registered Email Address
- Mobile Number
- Date & Time of Payment
- Transaction ID (if available)
- Brief description of the issue